

Pet Care Professional Prospectus 2025



Contents:

- Page 2: Who are we?
- Page 3: What Will You need?**
- Page 4: What will you receive?
- Page 5: What can you earn?**
- Page 6: What does it cost?
- Page 7: How to apply**
- Page 8: Frequently Asked Questions



MTM Pet Care

www.mtmpetcare.com/join-us

0800 471 4530



What Services do MTM Pet Care Provide and what do our Professionals earn?

Dog Walking

Average Fee: £25 to £30 Per hour Per Dog

Our core service! Our Pet Care Professionals will contact the customer in advance, confirming their specific requirements, completing a consultation and arranging their first walk.

They attend the customer's property at the agreed time and take their pride and joy out for some exercise and fun!

Walks are usually 30 minutes or an hour depending on the client's preference and our professionals take out no more than 3 dogs at once to ensure proper care and attention for each furry friend.



Who are we?

MTM Pet Care are one of the UK's leading providers of Dog Walking and Pet Sitting services.

We are dedicated to ensuring that animal lovers throughout the country have access to the best possible pet care services when they need them.

We understand that pets are family so we go to tremendous lengths to ensure our clients have the peace of mind of knowing that their Pet Care Professional is trained, insured and properly vetted.

That's where you come in..



Whether you're just looking to start your journey as a Pet Care Professional or you're an experienced dog walker looking for a more consistent stream of clients, MTM Pet Care can provide you with the freedom and control of independence alongside the support, branding and client reach of working with an established business.

Most importantly you'll have the opportunity to earn the income YOU deserve whilst working the hours that suit YOUR lifestyle with complete EXCLUSIVITY in your area.

Read on to find out more..



What qualifications and experience do you need?

MTM Pet Care does **not** require you to have any pre-existing qualification or experience to join us. We pride ourselves not only on finding the right people to join our team, but also in starting those people on the path to this incredibly rewarding profession.

Every new Pet Care Professional completes a full, accredited Diploma Qualification meaning you can start this role with the confidence of knowing best practice in all circumstances while your clients will know their pets are in loving, qualified hands.

On top of that, every Pet Care Professional has access to a dedicated Business Development manager and any mentoring or assistance they require so that they feel supported every step of the way.

If you have previous experience, great! But far more important to us is a real love of animals, the desire to keep improving as a professional and a positive, friendly demeanour.



Pet Visits

Average Fee: £20 to £25 Per Visit

Sometimes all a pet needs is a check-in, a bit of love and some company.

Pet owners have busy and hectic lives like the rest of us but you can offer the extra peace of mind of knowing that their furry loved one hasn't been left alone all day.

Much like our Dog Walking service, our Professional will make contact in advance to complete a brief consultation.

They'll then arrange to drop in at the client's property at a prearranged time (or times if they'd like multiple visits). During the visit you'll provide much needed cuddles and love and if requested fill the food and water bowls and help out with a bit of clean up.

The hardest part of this one is pulling yourself away when you're finished!

What else will you need?

All professionals will need to be able to provide:

- Transport for yourself to and from your clients' homes.
- Consumables such as waste bags
- Transport suitable for carrying dogs comfortably if utilising distanced walking facilities (Parks, etc) **Note:** **This is NOT compulsory.**
- DBS Certification

What do you receive from MTM Pet Care?

House Sitting

Average Fee: £30 to £50 Per Night

Going away when you're an animal lover and pet owner can be stressful. There are some great boarding options out there but just like the rest of us, our furry friends would rather be in their home where they're comfortable, happy and secure.

Our Pet Care Professionals enable that happiness by staying in the client's home while they're away. While there they'll perform all required Pet Care tasks, walking, feeding, cleaning, etc with the added bonus of home security thrown in.

The client gets peace of mind, the pets get to stay at home and make a new friend and our Pet Care Professionals get to earn an income doing what they love.

In order to help you be the best pro you can be, all Pet Care Professionals receive:

- A fully certified and accredited **diploma qualification** in Pet Sitting and Dog Walking. All modules and examinations included.
- Quality **Branded Attire**
- Comprehensive **Insurance Cover**
- An **@mtmpetcare.com** email address
- **Exclusivity** in your working area for the services you wish to provide.
- **Clients** provided to you directly to book in at a convenient time for both you and them.
- **Complete control** over when you work, where you work, the services you wish to provide and how much you charge per service.
- **Dedicated support** from our head office team of experts
- **Complete ownership** of the client so you are free to book additional services without any payment or deduction to MTM Pet Care.

How do Clients book with you?

Our booking process is incredibly simple and puts you as the Pet Care Professional in complete control.

- When a client wishes to book a service our team will take some basic information and validate it in order to ensure it fits the criteria of the Pet Care Professional in their area.
- Those details are then forwarded to the relevant professional along with all the information they need to book the service.
- The professional then contacts the customer confirming their pricing and availability, performing any required consultation and booking them in for a convenient date and time.
- **That's it! The customer is booked in and you take it from there!**



Pet Care Professionals
can earn between
£500 and £1000 per
week!



What can you earn?

With MTM Pet Care you have complete control over what you charge for your services. We will provide you with guidance on what you should be charging based on the service or services you are providing but ultimately it is up to you.

The customers pay you directly so there is no need to wait for any commissions and you aren't competing with other MTM Pet Care Professionals as you have absolute **exclusivity in your area for your services**.

Our professionals pay us a set fee of £7.50 for each customer provided to them. This means they only pay for the clients they receive and they only pay per client not per booking so if the customer books to use your services again, you don't pay us any further referral fee.

Earning Example:

Pet Care Professional charging an average of £25 for a 1 hour dog walk.

MTM Pet Care refers a client requiring a 1 hour dog walk

Professional earns £25 minus £7.50 referral fee

Total earnings for single walk: £17.50

The same client requires weekly 1 hour dog walks from then on

Professional earns £25 per walk with no further referral fee payable.





What does it cost to get started?

In order to ensure we get the best possible candidates we have kept our registration fee as low as possible whilst taking into account the comprehensive nature of what we offer our professionals including certified training, insurance and location exclusivity.

We currently have 2 registration fee options for new applicants:

Option A - Standard Registration

Registration Fee - £199

As a registered MTM Pet Care Professional you'll have everything you need to operate successfully as a Dog Walker and Pet Sitter in your own time and at your own pace.

Our Standard Registration option includes:

- **Fully Accredited Diploma Qualification** in Pet Care, Dog Walking and Pet Sitting including training, examination and certification.
- **Branded Work Attire**
- **Comprehensive Insurance Cover**
- An **@mtmpetcare.com** email address
- **All required client documentation** including consultation forms, appointment records and disclaimers.
- **All clients referred** directly and consistently at a level commensurate with your own availability
- **Complete exclusivity** in your working area so you are not competing with other MTM Pet Care Professionals
- **Dedicated Support** from our Head Office team of experts including your Business Development Manager

NO monthly fees OR Annual Renewal Fees



NEW for 2025!



Option B - Premium Registration

Registration Fee - £249 plus £49 Per Month

Includes everything in Option A but with **no referral fees** payable on your first 10 referred clients each month. That's a **saving of 33%** on those referrals getting you off to the best possible start as a Pet Care Professional.

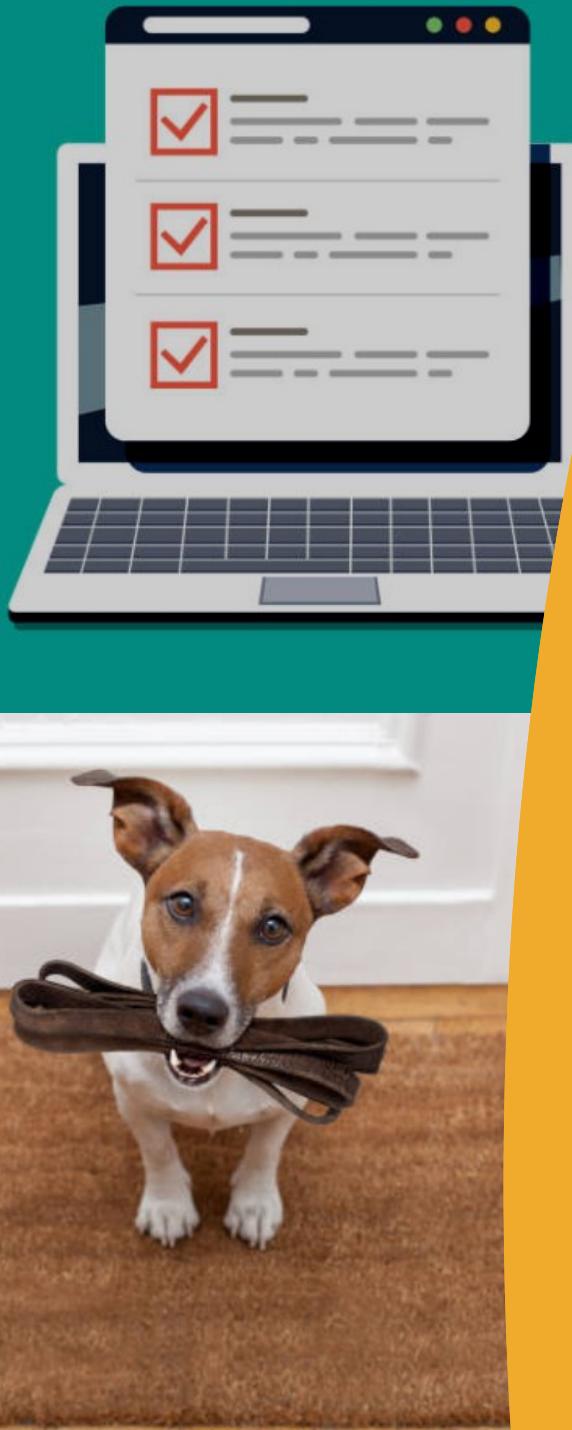
How to Apply..

The application process to become an MTM Pet Care Professional is very simple and straightforward:

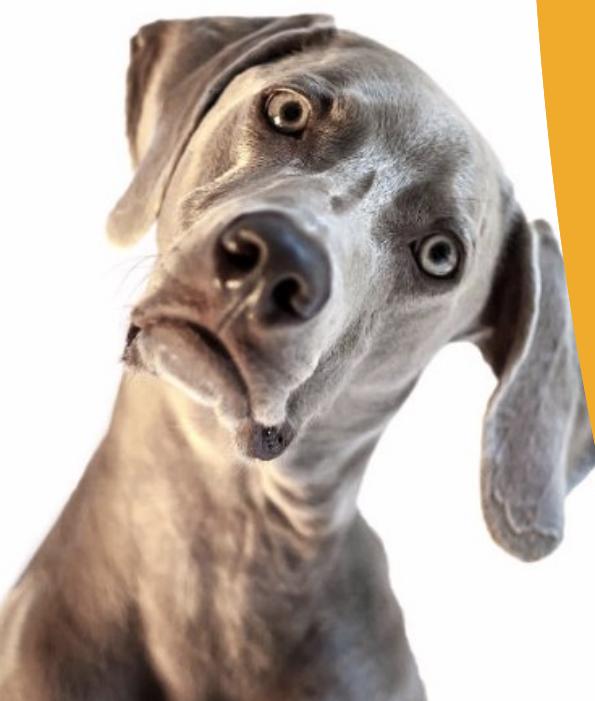
- **First, visit www.mtmpetcare.com/join-us and complete a short application**
- You'll receive an email confirming receipt of your application
- **Your initial application will be reviewed and if it meets our criteria and the area is available a member of the team will contact you to confirm the details of your application and to see if you have any further questions.**
- Following this email, assuming the BDM is happy to do so, a formal application will be submitted and reviewed. This can take 1 to 3 days.
- **If the Head Office Team require any further clarification or if there are any issues to resolve they will contact you at this point.**
- If the application is successful you will be sent instructions on how to register and begin the setup process. Your registration fee is payable at this point.
- **Once registration is complete we will immediately begin the setup process. Training will be booked and all final documentation completed including a written Terms of Engagement.**
- You'll be asked to provide documents confirming ID, Proof of Residency and DBS certification.
- **Once we've made sure you have everything you need and you've completed your training you're ready to start receiving customers!**

The entire application, registration, training and setup process can normally be completed in 14 to 28 days depending on how quickly you're able to complete your training and return the required documentation. Please bear in mind we do receive a large number of applications so this can sometimes take longer. We thank you for your patience.

Visit www.mtmpetcare.com/join-us now to get started!



Frequently Asked Questions..



Am I charged a referral fee every time I provide a service to a customer?

No. You are only charged the £7.50 referral fee per referred customer, **not per service** you provide. So, if Mrs Jones is referred to you for a dog walk you would be charged a referral fee for this but if Mrs Jones wants another dog walk every week, you would not pay any further referral fee to MTM.

How do I get paid?

The customer pays you directly for the service and you can choose your preferred payment method.

Do I have to provide all 3 services?

No. You have complete control over the services you are happy to provide, the animals you are happy to work with and the area you work in.

What size of working area would I be expected to cover?

This is entirely up to you. Most of our Pet Care Professionals choose a radius of around 10 to 15 miles but you can choose less or more. The area you select is checked for viability in terms of customer volumes at application stage prior to registration.

Do I need a car or van?

No. You will need to be able to attend the customer's address to provide the service but can use any means of transport you are comfortable with and are not required to transport the animals if you prefer not to.

Do I need to provide a minimum number of hours?

No. You can set the availability that works for you and this is entirely flexible so you can increase and decrease availability as you see fit.

How many customers will be referred to me?

Customer referral volumes are calibrated to your own availability. As such the more availability you have, the more customers we will look to refer. This is also recalibrated regularly so as your diary starts to fill with repeat business we can scale back on new customer referrals but can also increase referrals if required. Our intention is to refer enough customers for you to build a full diary based on your availability.

Can I provide services to customers that have not been referred by MTM?

Of course! You are free to provide any pet care services for which you are qualified to anyone and there would be no referral fee payable for these clients.

How long does training take and how is it provided?

Training is all completed online and so is completed at your own pace and in your own time. The qualification requires approximately 15 hours of total study time and is broken down into easy to digest modules. There is a final assessment at the end leading to a recognised and accredited Diploma Qualification in Dog Walking and Pet Sitting.

What is the difference between the Standard Registration and Premium Registration and can I change between the 2?

Both the Standard and Premium Registrations come with all the same training, insurance, equipment and everything else described previously. The **only** difference between these 2 options is that the Premium Registration provides you with your first 10 referrals each month without any further referral fee. The Premium Registration costs an additional £49 per month so you are essentially receiving £75 worth of referrals for only £49 but you can certainly start on the Standard Registration and upgrade to the Premium Registration if you wish.

Are there any monthly fees or annual renewal fees on the Standard Registration?

No. The Standard Registration fee is a one-off fee and there is no further charge either monthly or annually.

What further support is available to me?

All Pet Care Professionals are provided with a dedicated Business Development Manager who is on hand to help with any additional support a Pet Care Professional might require.



What do our Pet Care Professionals say?

"I started with MTM really just because I love meeting new animals and being a part of their lives! The chance to earn an income from it was just a bonus really but in the end it's become my full time job and I could not be happier!"

Hannah H - Carlisle

"I'd been working as a dog walker and pet sitter for years before I came across MTM. I'd always enjoyed the work (if you can call it that) but hated the process of trying to find new customers. MTM have taken that completely out of the equation so now I can just concentrate on the bit I love..."

Carla J - Shropshire

"A good work / life balance has always been important to me. I want to spend time with my family and young children not just grind out another pay cheque. MTM have allowed me to set my own schedule, working the hours that suit me. And I get to play with dogs.. for work!!"

Kevin S - Bushey

"Best decision I ever made. The training was comprehensive but easy to follow, MTM provided everything I needed and then I was away. I love my customers. I love the fur babies. I love my job!!"

Michael C - Oakham

Pet Care Professional Prospectus

2025



MTM Pet Care

www.mtmpetcare.com/join-us

0800 471 4530